# Impact Measurement for SESO & Social Entrepreneurs

Cristina Vindas Impact Hub San José, Costa Rica

Mala Henriques Impact Hub Medellín, Colombia





# Workshop 1

Consortium Leader:



European Partners:







Southern Mediterranean Partners:









Associated Partners:















Be Here



Change your Zoom name to Name, Organisation, Country

Marina - IH (GR)



Participation,
NOT domination



Good time keeping



Be polite, considerate and respectful



Focus on the Goals



Keep your mics muted when you are not talking



**Assume Best Intentions** 



Use chat or raise your hand to speak





## **Agenda**

#### **WORKSHOP 1**

#### Context

- What is impact?
- Why define, measure, manage and communicate your impact?
- Why relate your impact to the SDGs?

#### Impact Logic PART A

- Intro to impact logic
- Part A: Problem, Solution, Impact
  - Worked example
- Introduction to Outcome &Output

#### Measurement 101

- Intro to Metrics:
  - Reach and Depth Indicators
  - Leads and Lags

#### **WORKSHOP 2**

#### Recap of last session

#### Impact Logic Part B

- Creating outcome metrics
- Creating output metrics
- Activities & Inputs

#### Operationalization Tool

- Metrics
- Baseline and target values
- Frequency of data collection
- Method of data collection
- Use of data
- Driver
- Link to the SDGs





## Expectations

"We are here to guide you through this amazing topic, feel free to ask, ask and ask"

**Practice** 

Be challenged

This is just the start

**Participation** 





# Group Check-In

#### In break rooms

- 1. Your name
- 2. Choose an example you will work with





## Let's Interact







## slido

## Where are you from?

(i) Start presenting to display the poll results on this slide.





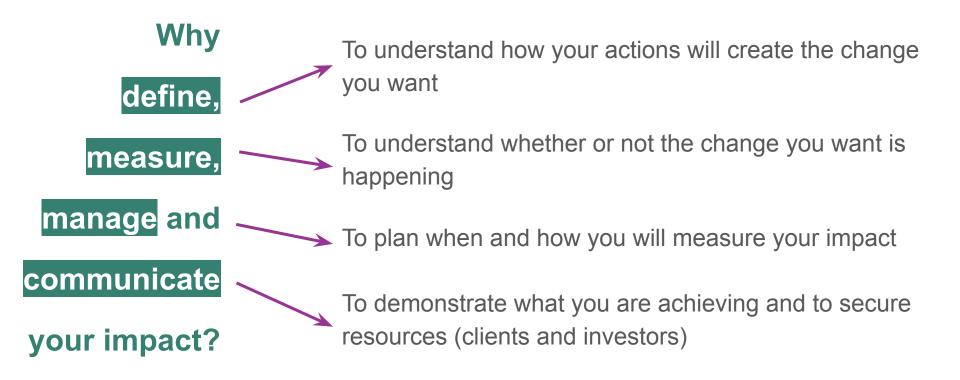
## slido

# What is Impact? (Send your definition on slido)

(i) Start presenting to display the poll results on this slide.





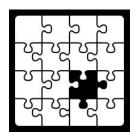






## Why relate your impact to the SDGs?













# Impact Logic

# An introduction





## **Impact Logic - Introduction**

#### What

Tool to state the impact that you want to have and then breakdown the factors you need to consider to achieve it.

### Why

If we don't record what we want to achieve, how will we know when to celebrate our success?

#### How

Follow this step by step guide to construct your impact logic







## **Impact Logic - Prompts**

Problem Statement

Briefly state the problem that the venture is tackling. Be sure to describe the target population, only think about it from the perspective of this target population.

Venture's solution

Briefly describe the part of your venture that addresses the problem. State clearly how your venture tackles the problem.

#### **Impact Logic**

#### **INPUTS**

#### Defining Inputs:

Resources of various types required to deliver the activities.

#### **ACTIVITIES**

#### Defining Activities:

Actions you take to in order to deliver the services and products. (Outputs count some of the key activities).

#### **OUTPUTS**

#### Defining Outputs:

Countable activities (service, products delivered and number of people reached with said services and products).

#### **OUTCOMES**

#### Defining Outcomes:

Measurable changes in the lives of the people you target or status of the environmental issue you target.

#### **IMPACT**

#### Defining Impact:

Formulated at community or society level. The desired situation in the long term for a particular group as a result of multiple factors of which your venture is one.





## Impact Logic - Problem and Solution

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#### **Impact Logic**





## **Impact Logic - Example**













Cafe Stepping Stone recruits underserved Black and Indigenous young people in the city of Cartagena, Colombia and trains them and employs them in the cafe.





## Impact Logic - Problem and Solution

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Briefly state the problem that the venture is tackling. Be sure to describe the target population, only think about it from the perspective of this target population.

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#### **Impact Logic**





## Impact Logic - Example Problem and Solution

**Problem Statement** 

Black and indigenous communities lack access to education and employment opportunities resulting in higher levels of poverty and social exclusion.

Venture's solution

Employ and train Black and indigenous people to work in the restaurant industry to increase their skills, household income and future prospects.

#### Impact Logic

INPUTS

**ACTIVITIES** 

**OUTPUTS - results** 

OUTCOMES - results

IMPACT





## Impact Logic - Your turn Problem and Solution

**Step 1** In breakout rooms write out your **problem** and **solution** statements (8 mins)

Problem Statement

Briefly state the problem that the venture is tackling. Be sure to describe the target, only think about it from the perspective of this target. What evidence do you have?

**Venture Solution** 

Briefly describe the part of your venture that addresses the problem. State clearly how your venture tackles the problem.





# How did it go?





## **Impact Logic - Example**













Cafe Stepping Stone recruits underserved Black and Indigenous young people in the city of Cartagena, Colombia and trains them and employs them in the cafe.





## **Impact Logic - Impact**

Problem Statement

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Venture's solution

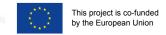
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#### **Impact Logic**

#### **IMPACT**

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## Impact Logic - Impact Example

Problem Statement

Black and indigenous communities lack access to education and employment opportunities resulting in higher levels of poverty and social exclusion.

Venture's solution

Employ and train Black and indigenous people to work in the restaurant industry to increase their skills, household income and future prospects.

#### Impact Logic

INPUTS

**ACTIVITIES** 

OUTPUTS - results

OUTCOMES - results

#### **IMPACT**

Black and indigenous people in Cartagena lead dignified lives with the same access to social and economic opportunity as members of other social groups.

Defining Impact: Formulated at community or society level. The desired situation in the long term for a particular group as a result of multiple factors of which your venture is one.





## **Impact Logic - Your turn Impact**

## Step 2

What is your impact?

8 minutes

## **IMPACT**

Formulated at community or society level. The desired situation in the long term for a particular group as a result of multiple factors of which your venture is one.





# How did it go?





## Any questions?





## **Impact Logic - Prompts**

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## Any questions?





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# Some general theory for inspiration





## Outputs/Activities

vrs.





Lead

Lag



Reach

**Depth** 







"Without a lagging indicator, you won't know where you're headed. Without a leading indicator, you won't know where you are".

#### Leading

Measure the necessary
activities/efforts to achieve the
objectives. It is something that we
can control and we have a direct
influence. It might predict future
success and can be measured
now.

## Lagging

They show the result of the **activities** and / or efforts. These metrics can be easy to measure, but difficult to improve directly. You can't tell if you achieved them until after the fact, they are backward-looking metric used to evaluate what has already occurred.





## **Examples**

Reference: Participate in

an open water competition



#### Leading

Go to the gym 3 times a week

Number of hits

Delivery at least one (1) nutrition packet to infants in program

## Lagging

Gain % of muscle mass

Number of runs

% decrease child stunting prevalence

related with Child Stunting prevalence

**Reference:** Program

**Reference:** Win the baseball tournament





#### Reach

They usually have a more quantitative and simpler approach, seeking to measure quantities or scope

#### **Example No.1**

# access of people with drinkable/potable water (reach) vs # decrease in the rates of dysentery in children (depth)

#### Depth

They usually have a more qualitative or action/result approach and usually they are connected with the result of executing a reach measurement. What would be the impact of ...?

#### Example No.2

# loans vs impact of loan use (i.e. perhaps the loans were simply used to go to a bar)





## Measurement Challenge

My ventures is an initiative / program that works with drug addicts from vulnerable neighborhoods in my country. Our impact is: **Drug** addicts from vulnerable communities in Mexico overcome their condition and build dignified lives with the same access to social and economic opportunity as members of other social groups.





# **Q&A Section**

When should SESOs use this?





# What do we need for next session?

Please reflect on possible outcomes and outputs

See you next week!

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